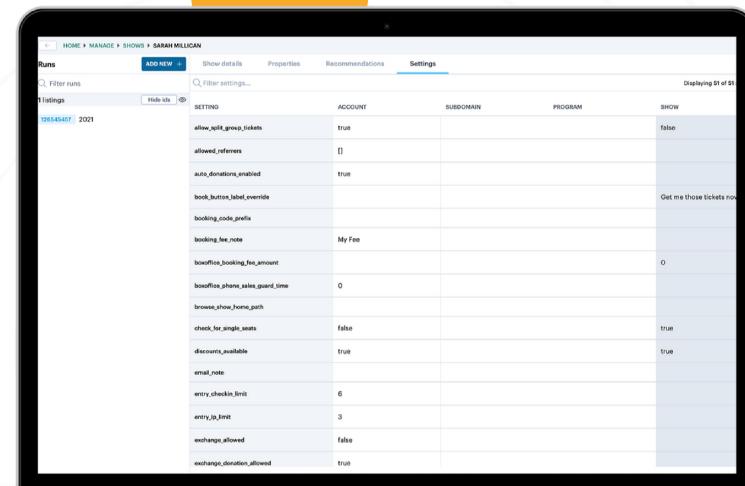




# ticketsolve Academy

# Using settings to customise shows and products



Q Filter settings				Displaying 51 of 51 s
SETTING	ACCOUNT	SUBDOMAIN	PROGRAM	SHOW
allow_split_group_tickets	true			false
allowed_referrers	0			
auto_donations_enabled	true			0 -
book_button_label_override				Get me those tickets now
booking_code_prefix				• /
	SETTING  allow_split_group_tickets  allowed_referrers  auto_donations_enabled  book_button_label_override	SETTING ACCOUNT  allow_split_group_tickets true  allowed_referrers []  auto_donations_enabled true  book_button_label_override	SETTING ACCOUNT SUBDOMAIN  allow_split_group_tickets true  allowed_referrers []  auto_donations_enabled true  book_button_label_override	SETTING ACCOUNT SUBDOMAIN PROGRAM  allow_split_group_tickets true  allowed_referrers []  auto_donations_enabled true  book_button_label_override

# What we'll cover

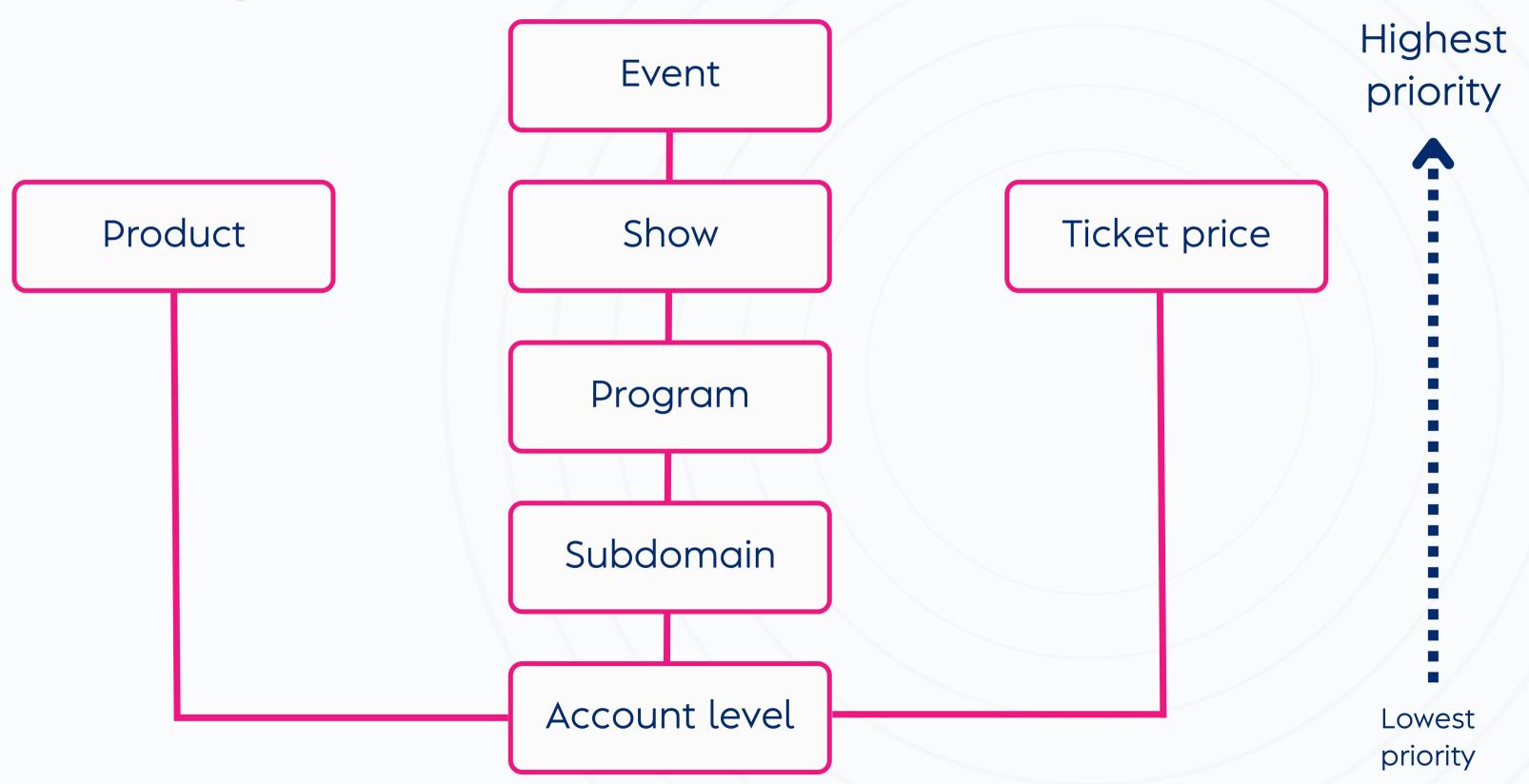
We'll look at a selection of helpful settings on:

- Shows & Events
- Ticket prices
- Products

And we'll finish up the session with a Q&A



# Settings structure



# **Email notes**



### **Order Confirmation**

Natalie Watson,

Thank you for your order. Important information and your order details can be found below.

#### Click here to download your ticket

Show email note:

#### Please remember to bring...

- Your favourite photograph
- A blanket
- Cake

Product email note:

Thanks for purchasing a membership!

To book your discounted tickets today, visit our What's On page...

\_\_\_\_\_\_

Your Details:

#### Order Confirmation

Natalie Watson.

Thank you for your order. Important information and your order details can be found below.

#### Click here to download your ticket

Show email note:

#### Please remember to bring...

- · Your favourite photograph
- A blanket
- Cake

Product email note:

#### Thanks for purchasing a membership!

To book your discounted tickets today, visit our What's On page...

\_\_\_\_\_\_

Your Details:

\_\_\_\_\_\_

Name: Watson, Natalie

Address GEC

Dublin

Dublin 8

Phone 0

Email natalie@ticketsolve.com

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\_\_\_\_\_\_

Effective order: 142147756

Show name: Ticketsolve Academy Jan 2023

Venue: Hyde Park

Showing Date: January 25th, 2023

Start time: 10:30

Number tickets: 1 (Default)

# **Email notes**

<i>Show email note:</i>
<br>
<br>
<br>
<b>Please remember to bring...</b>

Your favourite photograph
A blanket
Cake



#### **Order Confirmation**

Natalie Watson.

Thank you for your order. Important information and your order details can be found below.

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To book your discounted tickets today, visit our What's On page

Vous Dotalla

<i>Product email note:</i>

<br><br><

<br/><b>Thanks for purchasing a membership!</b>

<br><br><

To book your discounted tickets today, visit our <b>

<a href="https://www.test004.com/shows">What's

On</a></b> page...

https://www.w3schools.com/html/



# Recap

### **Email note**

Add show/product/ticket information to be included in the checkout mailer

## Max tickets per event

Limit the tickets purchased in one transaction for an event online

### **Event attribute**

On shows with multiple events, add short text to the event date/time on the show page

## **Instructions**

Add event notes for Box Office staff to see

## Onsale time

Turn "Enabled Booking" and "List Online" toggles on automatically for an event

## Minimum tickets

Set how many tickets must be selected before a price is available online (for cheap group tickets)

### **Price note**

Add information to be included on ticket template

# Any questions?

Speak now or forever hold your peace!

... or email us at support.ticketsolve@zendesk.com

... or send us a ticket on Zendesk

... or give us a call