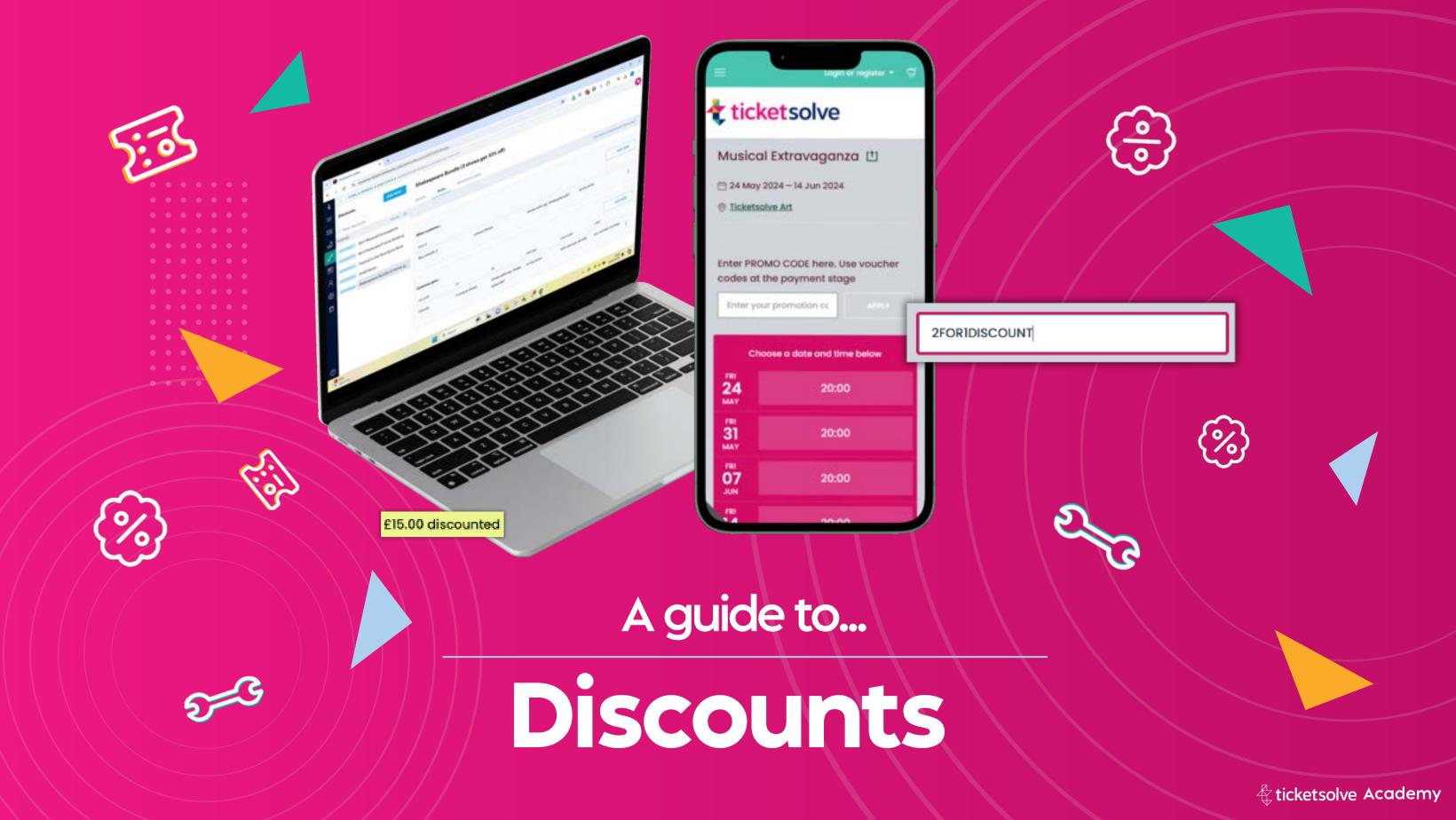
ticketsolve Academy and Welcome





What we'll cover

- Basics of creating discounts
- Demonstration of various discount examples
- Tips for using discounts effectively
- Reporting on discount usage
- Solutions to common discounting dilemmas
- Q&A

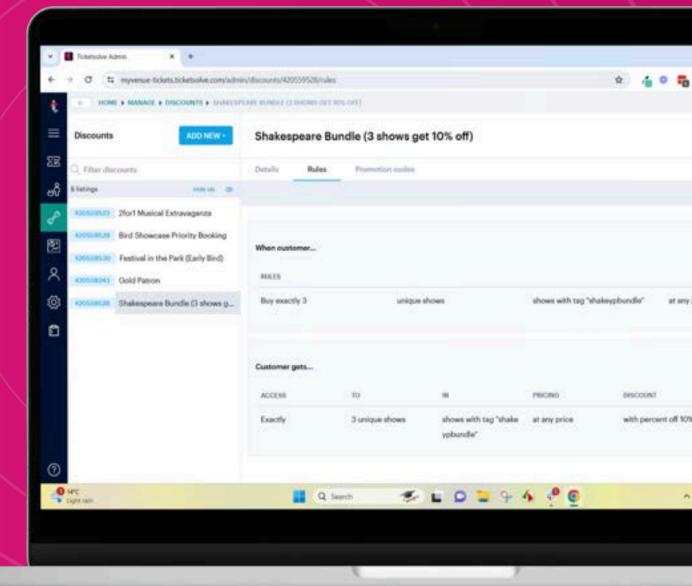


What are Discounts in Ticketsolve?

Ticketsolve's Discount functionality allows you to create a wide-range of promotions to help increase sales revenue and drive customer engagement and loyalty.

Discounts are very flexible and can be tailored to your specific needs, including:

- money-off deals
- group rates
- priority booking periods
- exclusive access events



Let's head over to Ticketsolve...



Discount FAQs & Reminders

- Start and End dates kick in at just after midnight on the date selected:
 - Start Date = 1st June
 - End Date = 7th June
 - o Discount is active from 00:01 on 1st June until 23:59 on 6th June
- Discounts do not apply to booking fees or charges
- If a discount keeps going inactive when it shouldn't, add a "skip_deactivation" Tag
- If you have more than one subdomain, you must add the Subdomain Tag to the discount for it to work (on that subdomain)
- Promo codes are not case-sensitive, but do have a 16 character limit
- Exclusive Access only works online (not at the Box Office)



Discount FAQs & Reminders

 Discount and Purchase limits only work when the discount requires a promotion code, and work <u>per unique promotion code</u>

Discount Limit

The max number of tickets that can be discounted with one unique promotion code.

"20% off 2 tickets on every selected show"

- 1. All tickets for...
- 2. Shows with Tag ="showtag"....
- 3. at Any Price...
- 4. with Percent Off = 20%...
- 5. with Discount Limit of 2

Purchase Limit

The max number of tickets that can be <u>purchased</u> with one unique promotion code.

"Priority booking for selected shows, up to a max of 2 tickets per customer per show"

- 1. Exclusive Access to...
- 2. Shows with Tag ="showtag"....
- 3. at Any Price...
- 4. with Amount Off =0...
- 5. with Purchase Limit of 2



Workshops June - August 2024

Coming to a location near you this summer!





Thanks for listening!



Popular Discount Examples

Need a hand? Get in touch!



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